Strategic Plan 2024-28

DEPARTMENT OF STATE DEVELOPMENT AND INFRASTRUCTURE



We are committed to building authentic relationships with Aboriginal people and Torres Strait Islander people through greater inclusion, learning from the past, cultural competency, respect and increasing economic participation in the Queensland economy.

We will respect, protect and promote human rights in our decision-making and actions.





PURPOSE

To think ahead and act now to secure responsible economic development, safe workplaces and liveable communities.



VISION

An influential department that delivers for Queenslanders.



HEARTS IN. HANDS ON We are passionate and

roll up our sleeves



FIND A WAY TO DONE

We take accountability and finish the job



OUR GUIDING PRINCIPLES

HAVE A CRACK. LEARN. REPEAT.

We take appropriate risks, have a bias for action, learn from the outcomes and continuously improve



GO FURTHER TOGETHER, STEER **THE WAY**

We work collaboratively, but use our influence to get outcomes



BE SURPRISINGLY HELPFUL

We deliver unexpected quality of service to our colleagues and our stakeholders

ECONOMIC

PROSPERITY

Sharing in opportunity through diversity and investment in key industries









LIVEABLE COMMUNITIES

Grow Queensland communities where people want to live, work and play







OUR OUTCOMES

FAIR AND SAFE WORKPLACES AND COMMUNITIES

Promote fair pay and safe working conditions to provide stability and confidence for a strong economy



A VIBRANT RACING INDUSTRY

Support the racing industry for the prosperity of Queensland communities



HIGH-PERFORMING DEPARTMENT

Be the employer of choice with empowered and engaged people







• Facilitate private sector investment

- Grow diverse industries
- Lead coordinated and resilient infrastructure
- Champion place-specific planning for investment and capability to deliver better community outcomes including through Regional **Transformation Strategies**
- Undertake placed-based infrastructure planning
- Collaborate with delivery agencies on the Brisbane 2032 Olympic and Paralympic Games

OUR ENABLERS

- Deliver contemporary regulatory services that are evidence informed and solutions-focused
- Uphold Queenslanders' rights to fair and safe workplaces and communities through strong compliance action and enforcement
- Strengthen engagement with stakeholders by building connections and enabling access to education and advisory support
- Manage Queensland's industrial relations framework
- Support growth in racing and improvement of services to the industry
- Uphold governance and accountability in relation to the Racing Act 2002
- Improve stakeholder responsiveness
- Build united leaders and develop capable people
- Deliver on our responsibilities in Reframing the Relationship to work toward Path to Treaty

PERFORMANCE INDICATORS

- Value of new capital investment and jobs supported
- Percentage of regionally focused plans and/or strategies in place
- Overall client satisfaction with the effectiveness and professionalism of the Office of Industrial Relations' regulatory functions
- Average time to assess Racing Infrastructure Fund grant applications
- Average cost per hour of policy advice and support
- Improved Working for Queensland survey results
- Level of stakeholder and client satisfaction with the department in delivery of its services

The agency supports the Queensland Government's objectives for the community:



GOOD JOBS: Good, secure jobs in our traditional and emerging industries



BETTER SERVICES: Deliver even better services right across Queensland



GREAT LIFESTYLE: Protect and enhance our Queensland lifestyle as we grow

We are delivering on these objectives by:



SUPPORTING JOBS through safe workplaces, and projects and investments the department leads, supports or oversees



BACKING SMALL BUSINESS by providing scalable opportunities in priority sectors and catalyst infrastructure



MAKING IT FOR QUEENSLAND by maintaining, enhancing and attracting industry investment



INVESTING IN SKILLS by building capability and enhancing supply chain opportunities and connections



CONNECTING QUEENSLAND by supporting the development of digital infrastructure in communities and industry digital capability



PROTECTING THE ENVIRONMENT through balancing economic, social and environmental outcomes



GROWING OUR REGIONS through regional economic diversification and business and industry investment



BUILDING QUEENSLAND by driving the largest infrastructure program in over a decade



HONOURING AND EMBRACING OUR RICH AND ANCIENT CULTURAL HISTORY through increasing the participation and contribution of Aboriginal and Torres Strait Islander communities and peoples to Queensland's economic prosperity

We are embracing our strategic opportunities and managing our risks:

- Responding to changing global economic conditions and geopolitical dynamics—such as trade agreements, commodity prices and international demand—with strategies such as diversifying the economy and strengthening supply chains.
- Understanding the challenges of Queensland's vast geography, diversity of infrastructure (including digital infrastructure), access to skilled labour, urban migration and population demographics, and leveraging regional strengths to support and enhance local economies.
- Harnessing our productive and collaborative stakeholder relationships to deliver outcomes, including with the Australian and local governments, universities, economic development agencies, workplaces, industry, community and research organisations.
- Preparing for and strengthening both infrastructure and economic resilience to increased climate change variability, major disasters and emergency events.
- Responding to the complexity, diversity and scope of Queensland workplaces, industry and the community to deliver a consistent and robust regulatory model that meets legislative requirements.
- · Leveraging private sector investment to create jobs for Queenslanders and encourage growth in emerging and existing industries.
- Fostering a workforce that is engaged, capable, safe and diverse with a strong and ethical culture; and consistently fostering health and safety (including psychosocial) in all Queensland