

SIMP Addendum – Progress to date on the QCLNG SIMP

The Queensland Curtis LNG Social Impact Management Plan (QCLNG SIMP) is the blueprint for the actions that QGC is undertaking to manage the social impact of the QCLNG Project.

The QCLNG SIMP is the first to meet the Queensland Government's enhanced regulatory requirements for social impact assessment and mitigation. It was developed following a detailed social impact assessment process and broad consultation with communities across the project area.

QGC submitted its SIMP to the Queensland Government in November 2010. From the time of its submission QGC has in good faith undertaken to implement the commitments within the SIMP. The QCLNG SIMP was approved on 11 April 2012.

This report provides an update about the actions that QGC has undertaken to meet its SIMP commitments, as well as other activities to support QGC's neighbouring communities. For ease of use, the structure of this report is similar to the action plan structure of the QCLNG SIMP, with sections including:

- Indigenous participation
- Housing
- Community health, safety and social infrastructure
- Employment and economic development
- Road and marine traffic management

QGC is providing this information so that stakeholders can clearly see the actions that have been taken to minimise the impact of QCLNG operations, and to demonstrate QGC's commitment to working with communities to maximise benefits and opportunities across the QCLNG Project area.

QCLNG is continuing to implement the QCLNG SIMP and updates will be provided through annual reporting to the Government.

Our engagement with communities

Since the submission of the QCLNG SIMP, QGC has been informing and educating communities about its business and activities through channels that include:

- establishing shop fronts in Chinchilla, Wandoan and Gladstone
- employing Community Liaison Officers who live and work in the communities in which we operate
- speaking and presenting at local forums
- providing regular briefings to councils, Queensland Government agencies, interest groups and individuals
- running advertorials in regional newspapers
- making available factsheets, the QGC website and community newsletters
- hosting site tours and information sessions
- holding stalls at community events
- establishing feedback and information channels

Regional Community Consultative Committees

As part of our commitment to engage with communities in the QCLNG Project area, QGC formed Regional Community Consultative Committees (RCCCs) in 2010.

Committee members include representatives from QGC and community sectors including local government, education, health, community services, local business and recreation. These committees provide a forum for communication between QGC and representatives of communities directly or indirectly impacted by QGC's construction and operational activities.

The Western Downs RCCC is supported by three community committees to ensure communities from across the region are appropriately represented. The Gladstone RCCC, initially established by QGC in 2010, expanded in 2011 to become a joint industry forum so community representatives can communicate with all LNG proponents simultaneously. An RCCC has also been established in the North Burnett and Banana regions.

Each committee met at least four times in 2011. Minutes from all meetings are available on QGC's website at www.qgc.com.au

Briefing and information sessions

QGC provides a range of opportunities for people to find out more about our activities face to face.

In 2011 this included:

- more than 20 site tours for groups including students, business owners, environmental groups and government agencies
- public information sessions about health, safety and the environment; how to apply to the QGC Sustainable Communities Fund; and how local businesses can access opportunities provided by the QCLNG Project
- addresses by senior staff to community organisations and functions at the request of local groups
- stalls at community fairs and events
- feedback workshops with a cross section of the community to discuss potential solutions to key issues: for example, a water forum with Surat Basin Regional Community Consultative Committee members and regional environmental groups

Stakeholder feedback

QGC is committed to managing stakeholder relationships well and acknowledges that for this to occur we need to communicate clearly and consistently about our activities and respond to feedback.

QGC encourages discussion about its activities and has a stakeholder feedback procedure to ensure timely, consistent and appropriate responses to enquiries.

Stakeholders are able to provide us with feedback through community@qgc.com.au; the toll-free telephone service 1800 030 443; and feedback forms.

QGC undertakes to acknowledge feedback within 24 hours and we have committed to providing timely advice to stakeholders on the progress of their feedback.

Indigenous participation

QGC has taken a number of actions to support Indigenous community members to access economic, employment, health and social services opportunities through the QCLNG Project. During the past 12 months QGC has:

- developed the Aboriginal and Torres Strait Islander Employment, Training and Business Development Strategy working towards a target of 5% Indigenous participation during the construction phase of the project
- worked with Indigenous people to protect their cultural heritage during construction through implementation of Cultural Heritage Management Plans (CHMP)s
- worked with major QCLNG contractors to develop Indigenous Participation Plans and monitored the success of these plans through six-monthly reports
- sponsored a forum of well engineering companies to discuss employment opportunities for Indigenous people in drilling coal seam gas wells
- started a training program for Indigenous drillers, with the first intake made in April 2012 of about 90 training places throughout 2012
- supported the development of a viable business plan for an Indigenous Mobile Health Clinic to make preventative and primary health care services more accessible to Indigenous people living in QCLNG Project areas.
- supported eight school-based Indigenous apprentices.
- worked with security contractor MSS Security to support the delivery of a training program for Indigenous people, with the potential for trainees to gain employment with MSS Security

Indigenous school-based trainees

QGC is working to deliver Indigenous school-based traineeships. In 2011 four Indigenous students began school-based apprenticeships and traineeships with QGC. It is the first time in Australia that such participants have been given the opportunity to gain hands-on experience in the coal-seam gas industry.

Indigenous Mobile Health Clinic

Chronic diseases and preventable illnesses account for a high percentage of the health gap between Aboriginal and Torres Strait Islander people and other Australians. Addressing the health gap requires a focus on developing innovative primary health care models and flexible modes of service delivery which enhance access and availability of health promotion, prevention and management services.

QGC is supporting the Queensland Aboriginal and Islander Health Council by providing \$50,000 to the council to develop a business plan for an Indigenous Mobile Health Clinic. The intent of this project is to make preventative and primary health care services more accessible to Indigenous peoples living in the QCLNG Project areas.

Housing

QGC recognises the impact of the coal seam gas industry on local housing markets and the importance of mitigating potential impacts while accommodating its own workforces in an appropriate manner.

QGC has developed and received approval from the Queensland Government for its Integrated Housing Strategy, which includes allocating more than \$60 million for dwellings in the Western Downs and Gladstone.

QGC's approach in Gladstone and the Western Downs is explained below.

Housing in Gladstone

In Gladstone QGC:

- committed to build 45 dwellings, the first 10 houses are complete.
- has provided \$1.2 million to Gladstone Regional Council for a rental assistance scheme for apprentices and trainees
- is building a workers' camp on Curtis Island to house about 1,700 workers and a workers' camp for about 250 people at Benaraby to house pipeline construction workers
- has together with other LNG proponents signed a \$19.8 million funding agreement to create Gladstone Affordable Housing, a not-for-profit company structured to help respond to the shortage of affordable housing in the Gladstone region. QGC has contributed \$6.8m
- \$3.2 million of the \$19.8 million will be allocated to the Urban Land Development Authority (ULDA) for the delivery of housing in the Gladstone area.

Housing in the Western Downs

In the Western Downs QGC has:

- committed to invest up to 56 dwellings in various in the Western Downs region.
- contributed \$200,000 for Western Downs Regional Council to complete an independent strategy to guide the development of community and social housing in the region.
- committed to invest \$5.7mil in affordable housing including provision of indigenous housing assistance
- used new and existing temporary workforce accommodation facilities to house non-local construction workers in the Western Downs area during construction.

In January 2012 Western Downs Regional Council released their Affordable Housing Strategy, which sets out plans to address potential housing impacts of up to 40 new projects being developed in the region.

Information and integration strategies for workers' families

QGC has supported Gladstone Regional Council in developing a guide containing practical information for workers and their families relocating to the region.

Content was developed by Gladstone Regional Council's Community Advisory Service, supported by the Gladstone Intercultural Reference Group, a group of volunteers from a variety of support organisations in the city.

The booklet covers topics such as organising transport, enrolling children in school and getting involved in community activities. The booklet also includes the details of local service providers and the contact details for 37 multicultural groups.

Community Health, Safety and Social Infrastructure

QGC is providing financial support to enhance health services, community safety and social infrastructure in the QCLNG Project area. We are undertaking a range of strategies to support existing health services and introduce new initiatives.

QGC has:

- invested \$3.5 million in Gladstone Hospital to establish a renal dialysis unit and refurbish the peri-operative suite
- supported the provision of bursaries to encourage student nurses to undertake clinical placements in rural and regional hospitals
- worked in partnership with other gas companies to fund an aero medical retrieval service
- funded over \$700,000 to the Australian Drug Foundation to launch a three-year Good Sports program working with clubs throughout the Western Downs to manage alcohol and ensure sport and family come first. As part of the program, clubs work through three levels of accreditation and must provide a smoke free environment, develop safe transport strategies and look at alcohol alternative fundraisers.
- supported preliminary research and consultation for the Health-e-REGIONS Project in partnership with the Centre for Online Health at the University of Queensland.
- committed \$5 million to The Gladstone Foundation. The Foundation is a perpetual trust established by the Queensland Government in February 2011 to manage and allocate industry contributions to benefit the community.
- funded the development of the North Burnett Community Plan. The plan visions the long term future of the North Burnett with a focus on social well-being, economic development, environmental protection and corporate governance.
- contributed to the Gladstone Airport upgrades
- supported 68 community projects through the QGC Sustainable Communities Fund in 2011

QGC Sustainable Communities Fund

Established in 2011, the QGC Sustainable Communities Fund allows community organisations to access between \$10,001 and \$50,000 of funding for one-off, short-term projects. It also allows local communities to influence a proportion of QGC's overall social investment and ensure that the benefits of our operations are broadly shared throughout the life of the QCLNG construction project.

Up to \$6 million over four years will be made available to not-for-project organisations and local governments based within the Western Downs, Gladstone, Banana Shire and North Burnett Local Government Areas (LGAs).

Since the establishment of the QGC Sustainable Communities Fund in 2011, QGC has provided more than \$2.8 million in funding to 92 projects. Local organisations have been able to purchase equipment, upgrade premises and facilities and provide training with the aim of improving their capacity to deliver existing services.

	Successful projects	Amount
Western Downs	31	\$993,695
Gladstone	29	\$938,186
North Burnett/Banana	32	\$960,958
Total	92	\$2,892,839

Three Grants Assessment Panels have been established across the QCLNG project area. The Panels assess applications to the QGC Sustainable Communities Fund and make funding recommendations to QGC. All three Grants Assessment Panels comprise equal numbers of QGC and community representatives. The projects recommended for funding by the Grants Assessment Panels are acknowledged by Panel members as community priorities and so enable QGC to address emerging needs, support community cohesion and enhance liveability of the communities within the QCLNG Project footprint.

Employment and economic development

Through the QCLNG Project, QGC is bringing significant employment and economic development to the communities of the Western Downs, North Burnett, Banana Shire and Gladstone regions. QGC has spent nearly \$8 billion since the start of 2010 developing its Queensland Curtis LNG Project and domestic gas business, with about 74% of this spent in Australia and 59% in Queensland.

More than 7,300 people are now working for QGC and the QCLNG Project. The workforce includes 235 graduates, trainees and apprentices.

Partnership with Queensland Minerals and Education Academy (QMEA)

QGC and other gas companies are partnering with the QMEA on a program to raise the profile of, and facilitate pathways into, careers in the CSG to LNG industry for school students.

The partnership started in 2010 with 23 schools across the Western Downs and North Burnett and Banana areas. Programs delivered by the QMEA partnership include CSG engineering camps, site rehabilitation projects, science events, scholarships for year 11 and 12 students, CSG modules for implementation in school curriculums, forums for female students which introduce the real-life experiences of professionals in the CSG industry

Non-CSG apprenticeships and traineeships

QGC has launched a three-year program aimed at attracting apprentices and trainees to businesses in regional Queensland outside the coal seam gas industry.

The QGC Strengthening Local Workforces Program aims to mitigate the potential for the QCLNG Project to draw skilled labour from local businesses. It also aims to increase income and employment opportunities for local people.

Job referral service

The Careers in Gas website www.careersingas.com.au, developed by Energy Skills Queensland in collaboration with QGC and other gas companies, was launched in December 2011 as part of a drive to recruit Queensland workers

Local business capacity development

QGC piloted a business capacity development course for six businesses located within the QCLNG Project area to help build their capacity to participate in the gas industry.

The six businesses who participated in the pilot included: Wild Desert Drilling in Roma; Bruhl Roadworks and Earthmoving in Tara; CRC Electrical in Condamine; Mandandanji Ltd in Surat; Mike Jones Earthmoving Pty Ltd in Wandoan; and Gladstone Festival and Events.

Public briefings and information sessions

In June 2011 more than 200 delegates from small businesses and contractors attended the Gladstone Local Business Expo hosted by QGC and the Gladstone Engineering Alliance (GEA). The event gave delegates the opportunity to be updated on the QCLNG Project and to meet directly with key construction contractors, subcontractors and QGC representatives.

QGC held a Local Business Forum in Chinchilla on 8 November 2011. More than 130 people representing 95 local companies from Surat Basin and Western Downs businesses gathered to learn how they could become involved in the QCLNG Project. Twenty QCLNG contractors had exhibition booths at the forum and business assistance advice was provided by representatives from the Department of Employment, Economic Development and Innovation and the Industry Capability Network.

Road and marine traffic management

Traffic management plans

QGC is working with Western Downs and Gladstone Regional Councils to manage the impact of the QCLNG Project on road infrastructure.

QGC has submitted all reports and documents required by the Queensland Government in relation to road and marine traffic management and continues to work with relevant government agencies and regional councils to monitor and respond to impacts on road conditions as well as concerns about road safety.

Revised transport plans have recently been submitted to the Queensland Government to assess changes to road traffic volumes resulting from rail interruptions during past flood events. QGC is now working on local government approvals and is progressing upgrades to local roads across the QCLNG Project area.

Road infrastructure agreement with Gladstone Regional Council

QGC has entered into a \$9 million road infrastructure agreement covering roads used by QCLNG Project traffic. The agreement includes the provision of a \$7.6 million bond for reinstatement of roads after project use and the upgrade of Targinie Road. It also includes \$1.2 million to cover the impact on Gladstone Regional Council roads from project traffic.

Safe driving

QGC has produced a safe driving handbook that outlines QGC's rules and standards for both drivers and responsible passengers in all QGC, contractor and hire vehicles. The handbook covers driving rules, responsibilities and training as well as the steps to be taken to ensure safe journeys.

QGC encourages safe driving performance through its in-house Driving Performance Awards. In 2011 the awards were presented by professional racing driver Craig Lowndes, who is QGC's Safe Driving Ambassador. Awards were presented to those drivers and teams who record the most professional driving as measured by the IVMS system

Road Aware: Staying Safe Together

QGC launched the *Road Aware: Staying Safety Together* road safety campaign in June 2011 to enhance education and awareness programs about traffic safety during construction

The campaign, a joint initiative with road safety advocate Russell White and his team at DriverSafety, aims to educate drivers on effective driving habits and techniques to help them safely navigate changing road conditions within the QCLNG Project area.

Since its launch in June 2011 the campaign has visited 34 schools, delivering road and driver safety messages to about 4,800 students.

Marine Traffic Management Plans

QGC has developed a Marine Traffic Management Plan and is working towards finalising a Shipping Transport Management Plan. QGC is implementing a community-focused marine safety program in partnership with Maritime Safety Queensland.

Maritime Safety Queensland

QGC and Maritime Safety Queensland (MSQ) have entered into a partnership to focus on recreational boating safety in and around Gladstone Harbour. Launched in mid-2011, the partnership has produced a range of activities designed to improve boat user's awareness of safety issues.

Safety information has been provided to recreational boat users at major community events and during a series of boat ramp sessions by MSQ and QGC representatives.

Updates on construction and dredging activities have also been provided, at dedicated information sessions, to recreational boating users where MSQ and Volunteer Marine Rescue Gladstone representatives could also discuss safety protocols and regulations.

These face-to-face activities were supported by the development of a handbook on boating safety in Gladstone, a dedicated page on Gladstone in the MSQ website and advertising in newspapers and boating publications.

Gladstone Harbour initiatives

As part of the SIMP, QGC recognises the importance of Gladstone Harbour as a recreational, environmental, commercial and recreational fishing and transport asset to the community. We have entered into partnerships with a range of local organisations to deliver better safety and recreational outcomes for users of Gladstone Harbour.

Volunteer Marine Rescue Group Gladstone

In 2011 QGC partnered with the Volunteer Marine Rescue Gladstone (VMRG) to produce and distribute a Local Area Members' Handbook; and purchase a mid-size rescue boat (QGC Rescue III), trailer and tow vehicle to enhance VMRG's response capacity and diversify its rescue fleet.

More than \$270,000 was invested in strengthening the capacity of the organisation and improving the marine safety awareness of its members. In addition, discussions commenced regarding development of a project to support and strengthen VMRG's training program.

Also in 2011, QGC further invested in VMRG to purchase, install and commission a forward looking infrared thermal imaging camera system (FLIR) for its primary rescue boat, Gladstone 1. VMRG's two primary rescue craft now both have thermal imaging cameras. This technology reduces timeframes and increases search capabilities of VMRG's Search and Rescue Units, particularly during poor weather and low light.

Gladstone Sportfishing Club

In consultation with the Gladstone Sportfishing Club and the Great Barrier Reef Marine Park Authority Local Marine Advisory Committee (LMAC), QGC invested more than \$109,000 in a project partnership with InfoFish Australia. The Gladstone Recreational Fishing Project supports increased understanding of long-term trends in recreational fishing in Gladstone Harbour, the Narrows and adjacent waterways.

One hundred and sixty information kits provided by the Gladstone LMAC have been handed out at boat ramps during surveys. These include booklets on good practice in recreational fishing. Juvenile fish recruitment surveys were started in January 2012. Trailer counts have been made on 120 days and fishing trip details have been obtained for 873 trips.

Port Curtis Sailing Club

QGC's project partnership with the Port Curtis Sailing Club (PCSC) commenced with a QGC Sustainable Communities Fund project to purchase two pacer boats which were handed over in March 2012. This doubled the Club's pacer boat assets. Pacer boats are used for Adult and Junior Learn to Sail, school sailing, regatta sailing, training sessions and teams racing.

Conservation Volunteers Australia

In 2011, QGC partnered with Conservation Volunteers Australia (CVA) for management of a Gladstone Harbour Catchment Care program. The program contributed to the Gladstone communities' improved recreational use of Gladstone Harbour and commitment to protection and enhancement of water quality.

Activities undertaken in 2011 included:

- quarterly marine debris beach clean-ups at two locations (coastal site of Facing Island; inner Harbour site of Fisherman's Landing). These locations were identified by Central Queensland University (CQU) Centre for Environmental Management;
- 20 creek catchment community working bees at Briffney Creek, a sub-catchment of Police Creek confirmed by Gladstone Regional Council as a priority site; and
- a grassroots marine debris awareness campaign.